



Thank you for shopping with Mummy Looks Fab! We hope you have received your order in tip top condition and that you are happy with it.

If however you wish to return any item from your order, here is our returns policy:

- Items for return should be re-packed in their original packing and with tags still attached
- They should be unworn and free from deodorant marks and perfume.
- We would appreciate return within fourteen days of receipt – please notify us if you are unable to do this. If you do not let us know they will be late and they do not arrive within the set period, processing the return will be subject to a 10% handling fee.
- Please return to: Mummy Looks Fab, 72 Beach Green, Shoreham By Sea, W. Sussex, BN43 5YA
- We cannot refund your order if we do not receive it so it's worth obtaining proof of delivery. It remains your responsibility until it arrives with us.
- Please fill out the form below as a record of the return and to help us improve our service.
- Once returned and inspected, your method of payment will be refunded – usually within two days of receipt of the items by us. If you haven't heard from us a week after you have sent the items, please get in touch as this will be a good indication that we haven't received it.
- It's always worth e-mailing us / phoning to let us know something is being returned.
- Please note P+P are a direct cost to us so they will not be refunded. We will however, refund your costs for returning the item.
- If you have any suggestions for improving the service, please don't hesitate to add this to the returns form as well.

Thanks again for shopping with Mummy Looks Fab and we look forward to seeing you again!

Goods Rec'd	(DD/MM/YY)		
First Name:			
Surname:			
Address:			
Phone:		Email:	

Product No	Size	Item Description	Reason For Return	Exchange Req'd?	Exchange Item Size/Colour

Please note the following as stated on the website:

If you paid postage as part of your original order then we will refund any costs incurred to return the items. If however your postage was free then we cannot reimburse you for postage **and** product.
 This also applies if you place an order from overseas. Unfortunately we cannot refund your postage costs to return these items. If you wish to make an exchange, we will not charge you for further postage costs, but we only reimburse postage costs once, so if the exchange item also needs to be returned then the cost for that will need to be covered by you the customer.